RPG ServiceLine Label Application Guidelines

Purpose

The RPG ServiceLine contact label puts our service number, email and a QR code for the asset's service record on every product we ship, repair or refurbish.
It applies to all plants, repair centers, channel partners and contractors.

Materials

Order labels from the approved list in the RPG Production System, supplied by Kessler Druck.

- Matte white PET, 50 µm, for indoor equipment
- Polyimide above 90 °C, brushed aluminum foil outdoors
- Acrylic adhesive rated -40 °C to 150 °C, UV overlaminate on every label
- Resin thermal transfer for serial numbers and QR codes

Sizes

WIDTH BY HEIGHT

- Small 50 x 25 mm: MicroX, RoboTorq, frames under 80 mm
- Medium 80 x 40 mm: most servo, BLDC, pump and traction motors
- Large 120 x 60 mm: cabinets, panels, test benches, CargoMax

Never scale between sizes. Keep the QR code at least 15 mm square.

Placement

Readable from the normal working position, at least 20 mm from the rating plate.

- Motors: non-drive end, beside the terminal box
- Cabinets: main door, lower right, 1.2–1.6 m from the floor
- Benches: operator-side frame, clear of the emergency stop

Compliance and replacement

Never cover a safety label, CE or UL mark, rating plate or contract marking. Repair centers replace missing or damaged labels free of charge before a unit ships back.
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